

WHERE TO DIRECT COMPLAINTS ABOUT LICENSED MENTAL HEALTH PROFESSIONALS IN MASSACHUSETTS

**Prepared by the Mental Health Legal Advisors Committee
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Use this table to determine the most appropriate agency to file your complaint with. Send a letter detailing the incident(s) to the agency. Be as detailed as possible by including: dates, times, and names, and / or staff positions.

If your complaint is regarding a /an	Direct it to...
• Doctor • Psychiatrist	The Board of Registration in Medicine: 200 Harvard Mill Square, Suite 330 Wakefield, Massachusetts 01880 (617) 654-9800 http://www.mass.gov/eohhs/gov/departments/borim/info-for-consumers/complaints/consumer-complaint-guide.html
• Mental Health Clinical Specialist • Psychologist • Licensed Educational Psychologist • Licensed Marriage and Family Therapist • Licensed Mental Health Counselor • Social Worker • Licensed Rehabilitation Counselor	The Division of Professional Licensure: 1000 Washington Street, Suite 710 Boston, Massachusetts 02118-6100 (617) 727-7406 http://www.mass.gov/ocabr/docs/dpl/complaint.pdf

• Emergency Medical Technician (EMT)	The Department of Health and Human Services 99 Chauncy Street, 11th Floor Boston, Massachusetts 02111
• General Medical Nurse • Psychiatric Nurse	The Board of Registration in Nursing: http://www.mass.gov/eohhs/gov/departments/dph/programs/hcq/dhpl/nursing/complaint-resolution/
• Psychoanalyst	For a complaint about a psychoanalyst, you can also contact The Boston Psychoanalytic Society: 15 Commonwealth Avenue Boston, Massachusetts 02116 (617) 266-0953